

# Handling of Customers' Personal Information

## **(1) Collection of Personal Information**

We may collect personal information when you make an inquiry on our website.

When collecting personal information, we will clearly state the purpose of use and employ legal and fair means. For the sale of travel products and the execution of those purposes, we will collect the following personal information from customers:

- 1 Name, (phonetic reading of the name)
- 2 Address
- 3 Telephone number
- 4 Email address
- 5 Information that can identify a specific individual by combining the above

## **(2) Purpose of Using Personal Information**

The personal information provided by customers will be used for the following purposes:

- 1 To communicate with customers
- 2 To arrange and provide services from transportation and accommodation agencies related to travel
- 3 For various procedures related to travel
- 4 For travel safety management
- 5 For insurance procedures to secure costs, etc., in the event of an accident under the travel contract

## **(3) Provision of Personal Information to Third Parties**

The personal information provided by customers may be given to third parties in the form of documents or electronic data under the following circumstances:

- 1 With the customer's consent
- 2 When outsourcing the handling of personal information, in whole or in part, within the scope necessary to achieve the purpose
- 3 To our contracted delivery companies for the shipment of passports, tickets, gifts, etc., with the minimum information necessary for the delivery
- 4 When payment outside of our company is necessary for reservations, etc.
- 5 When required by laws and regulations
- 6 In cases of imminent danger to human life, body, or property, and where there is an urgent need

## **(4) Management of Personal Information**

- 1 We regularly provide education to all employees on the handling of personal information.
- 2 We have established and implemented rules for the storage and management of electronic devices, electronic media, documents, etc., containing personal information.

#### **(5)Governing Law for the Website**

The use of our website will be governed by the laws of Japan. Therefore, access from regions where the contents of our website are illegal is prohibited.

#### **(6)Amendments**

This document was updated on July 1, 2024. To better protect customers' personal information and in response to changes in applicable laws and other regulations, we may change our approach to personal information protection on this site.